# FAQs

## **Changes to seasonal leaf pick-up program**

**Why is the City ending the leaf pick-up program?**

The City is making changes to the seasonal leaf pick-up program to make it more fair and equitable for all residents. Residents will still have their leaves collected but must bag them instead of raking to the tree lawn.

**Who will be impacted by these changes?**

Residents living in high-generation areas are impacted by these changes. See map [here](https://clecityhall.files.wordpress.com/2021/10/2019.cle_leaf_program_areas_april2019-2.pdf).

**How many bags are allowed to be set out each week?**

Residents are permitted to set out an unlimited number of bagged leaves in their yards, which will be collected with trash effective Nov. 1, 2022.

**What happens if my neighbors are raking leaves into the street?**

Do not rake leaves onto the street, this will cause more problems than it solves. Leaves raked onto the street result in blockages in the sewers and problems in the snow.

**I pay my taxes and I want my leaves picked up. Why are you taking services away?**

The seasonal pick-up program has changed to make it more fair and equitable for all residents who pay taxes. Now, our message to all residents is the same: if you want your leaves picked up, bag them and set the bags out on your designated waste collection day.

**What am I supposed to do now?**

The City recommends bagging your leaves for collection or mowing over the leaves and using them as mulch.

**Who else can I talk to?**

You can call the City’s non-emergency hotline by dialing 3-1-1 or submit a complaint to the Office of the Mayor at mayor.clevelandohio.gov/contact.

**Dos and Don’ts for residents:**

* **Do** bag your leaves and set it out for collection on your designated waste day.
* **Do** mow over the leaves and use them as mulch or [start composting.](https://www.cuyahogarecycles.org/how_to_compost)
* **Don’t** rake leaves onto the tree-lawn, they will not be collected.
* **Don’t** rake leaves onto the street, they will cause blockages in the sewers and problems in the snow.

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